



BOARD TRAINING AT DOGLOGIC - TERMS AND REQUIREMENTS

All dogs enjoying a board and train holiday at DogLogic will live in luxury accommodations and receive a minimum of two walk / play sessions per day and two additional “potty break” walks in addition to the training requirements that you have specified.

Each training session will encourage good basic manners and obedience skills as listed, unless otherwise requested.

1. Proof that your dog is current on the following vaccinations or protective titers, must be provided before in board training can commence (Rabies, DHPP and Kennel Cough). Dogs must also be on heartworm and flea / tick preventatives. You will need to provide these medications should they be required during the course of training. Your veterinarian will be able to assist you with all of the above.
2. **DogLogic will provide:**
 - Luxury heated / air conditioned accommodation and bed if needed for your pet’s comfort.
 - Individual, secluded outdoor runs.
 - A Gentle Leader head halter if needed.
 - A front fastening harness if needed.
 - Additional training treats and equipment if needed.
 - Tender loving care, attention and feeding.
 - Training by one or both of our experienced, qualified trainers.
 - A long line for recall training and play / walks.
3. **Owners may bring:**
 - Dog’s favorite toys and / or favorite treats.
 - Your dog’s regular food in sealed container. (required)
 - Heartworm / tick and flea medication.
 - Well-fitting leather or nylon collar with identification tags.
 - A 4’ – 6’ leash (not a Flexi leash).
 - A Gentle Leader head halter if the dog has one.
 - Any soft bedding that you would like your dog to sleep on.
 - An old, unlaundered t-shirt or similar bearing your scent.
 - A bag / storage container for the dog’s belongings.
4. **Payment Policy:**
 - DogLogic charges per day or parts thereof, inclusive of drop off and pick up days.
 - All fees are due in full before any of our board / training options commence.
 - A 20% non-refundable deposit is required for all board / training packages upon booking to reserve your kennel. All remaining fees will be payable at the commencement of training.
5. **Cancellation Policy:**
 - The deposit for board / train packages is non-refundable. A further 10% cancellation / processing fee will be required for any cancellations less than 2 weeks prior to the commencement of your training.
6. **Refund / Credit Policy**
 - If your dog is ill or in heat, he / she will not be able to attend our board / training program. We will be happy to re-schedule your visit as soon as we can.
 - Refunds will only be given if DogLogic is unable to fulfill its training commitments with your dog.



7. Drop Off (Monday – Saturday only between 8.30 a.m. – 6.00 p.m.)

- Drop off time must be scheduled with the trainer at the time of booking.
- **There can be no drop off on Sundays.***

8. Pick Up (Monday – Saturday only between 8.30 a.m. – 6.00 p.m.)

- For dogs who have participated in our extended training packages, a mutually agreed pick-up time will be scheduled with the trainers so that you can see the progress your dog has made and receive your **free one hour lesson** before returning home.
- For dogs who have participated in our **shorter stay vacation packages**, a mutually agreed pick-up time will be scheduled with the trainers. **There is no lesson time to arrange for these dogs**, though trainers will explain the training your dog has received during his stay with us.
- In case of emergency, dogs may be collected only by specifically designated persons, named on this form and authorized by the owner.
There can be no pick up on Sundays.*

**unless specifically arranged on a per case basis. If drop off or pick up is arranged for a Sunday, there will be an additional fee, equal to one extra day's kenneling fee per pick up and / or drop off.*

9. Visits

For dogs participating in an extended stay, one month training programs only, a mid-term visit may be arranged at the discretion of the trainer. The visit will be arranged at a mutually agreed time, Monday – Saturday between 8.30 a.m. – 6.00 p.m.

10. Follow-up training:

For dogs that have stayed for a shorter board / train vacation, we will explain how to continue with and build upon the good manners that we have worked on during the stay.

For dogs that have participated in our extended (two or more weeks) board / train packages, a free one hour follow up training session (\$80 value) is included at the time of pick up.

All dogs returning to their home environment may take a little time to re-acclimate. It is especially important that you remain consistent during this time and work with your dog in the ways we have shown you here at DogLogic.

You may wish to schedule a private lesson either here at DogLogic or in your home one to two weeks after your return. A 10% discount will apply to private lessons following **extended** training programs here at DogLogic.

(We reserve the right to charge for any damage to property above and beyond normal usage.)