



DogLogic – Canine Education

Cancellation Policy

Off-site Seminars:

A non-refundable deposit of \$200 is due upon booking.

A 50% deposit of the full seminar fee is due 8 weeks before the seminar commencement date.

Should it be necessary for **us** to cancel a seminar, all fees will be returned in full.

Should it be necessary for **you** to cancel a seminar, fees (minus the \$200 deposit), will be returned in full providing that 8 weeks notice is given.

In the event of late cancellation (within 8 weeks of the seminar), the pre-paid 50% deposit will be non-refundable.

On-site Seminars:

The full cost of the seminar is required upon booking.

Should it be necessary for **us** to cancel the seminar, this fee will be returned in full.

Should it be necessary for **you** to cancel your spot on the seminar, the fee (minus a 10% processing fee) will be returned providing *that your spot on the seminar can be filled*.

Classes:

Classes are payable in blocks of 6 weeks at a cost of \$120 per 6 week session.

The full class fee is payable prior to commencement of the 6 week session.

We are sorry, but we cannot refund fees for classes missed. (Classes missed may be made up in another class of a suitable level if there is one, within the same 6 week session)

Should it be necessary for us to cancel a class we will issue a credit for one class in the next session.

Private Lessons:

24 hours notice is required for cancellation of a private lesson. *Otherwise the full lesson fee will be charged.*

Policy date: October 2012